



EE STUDIO STORE GAMING SPACE BOOKING TERMS AND CONDITIONS

TERMS

20 March 2025

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We are EE Limited of 1 Braham Street, London, E1 8EE. We're registered in England and Wales with company number 02382161. Everyone knows us as EE and we may refer to ourselves as 'EE', 'we' or 'us' in these terms and conditions.

We may change these terms and conditions at any time. Any changes will take effect on the date they are posted onto the website. You will be asked to read and accept the terms and conditions each time you make a booking, to ensure that you are familiar with the most current ones.

These terms do not affect your statutory rights.

These terms and conditions are governed by English law and are subject to the non-exclusive jurisdiction of the English courts. We do not accept amendments to these terms and conditions.

Each provision of these terms and conditions operates separately. If any court or relevant authority decides that any of them are unlawful or unenforceable, the remaining provisions will remain in full force and effect.

1. Anyone over the age of 18 can make a booking for the gaming space at the EE Studio Store. The booker must attend the booking and supervise any children under 18 years old.
2. The booker must be able to show either a valid UK driving license or passport if asked. Failure to do so could result in you and your group being refused entry.
3. The booking can be to celebrate a birthday or another occasion.
4. Bookings can be requested by emailing events.studio@ee.co.uk. We will then send you a booking form to complete and submit and, once you have done this, we will contact you to let you know if your booking is confirmed.
5. We will use any personal data you give us in accordance with our Privacy Policy which can be found here: [Privacy Policy](#). This Privacy Policy describes how we may use your personal data in relation to your booking.
6. The maximum group size for a booking is 9 people for a group that includes children under the age of 18 and adults over age of 18, or 8 people for a group that includes just adults over age of 18.
7. Children of any age are welcome in the booking group but must be accompanied and supervised by the booker of the booking who must be over the age of 18. Some of the games and equipment can only be used by children who are 13 years or older. You will be asked to confirm the age of each child included in the booking group.
8. We ask that all guests arrive on time for the booking start time. We will hold your booking for 15 minutes and the booking end time will remain the same. If

you arrive more than 15 minutes after the booking start time, we reserve the right to cancel your booking. Please let us know as soon as possible if you need to cancel a booking or are running late.

9. EE reserve the right to cancel a booking for any reason by giving written notice prior to the booking start time.
10. We do not guarantee any particular games or equipment will be available to use during the booking slot.
11. We want to ensure the gaming space has availability for all and for this reason do not allow multiple bookings on the same date. Multiple bookings made by the same guests on the same date may be cancelled at any point, including on the date of the booking.
12. As part of the activities in the gaming space, there may be flashing lights, images and videos, and may not be suitable for guests with epilepsy or photosensitivity. Any elderly guests, guests who are pregnant, or guests with heart conditions, high blood pressure or aneurysms, recent surgery or illness should consult their physicians before engaging in the activities.
13. We do not permit any external food or drink in our venue (unless specifically agreed beforehand) and any such items will be confiscated.
14. We ask that all our guests enjoy and act responsibly and safely and that no guests run or jump whilst engaged in the activities.
15. We have a zero-tolerance policy for anything that would interfere with the experience for our staff or other guests/customers at the EE Studio Store, and we reserve the right to refuse entry or remove guests from the gaming space and/or EE Studio Store.
16. You agree and undertake to:
 - a. not do or permit to be done anything at the EE Studio Store which is illegal or which may be or become a nuisance, annoyance, inconvenience or disturbance to the staff or any other guests/customers at the EE Studio Store;
 - b. comply with these terms and any instructions or notices from us, and use reasonable efforts to ensure that any other guests in your booking group so comply;
 - c. permit us to search all bags coming into or leaving the EE Studio Store by you or other guests in your booking group;
 - d. not cause or permit to be caused any damage to our equipment or the EE Studio Store, including any furnishings, equipment or fixtures; and
 - e. not to smoke or permit smoking (including e-cigarettes) anywhere in the EE Studio Store.
17. Any guest causing damage to our equipment or the EE Studio Store will be required to pay for the damage. If we are unable to recover such payment from a guest, the booker will be responsible for it.
18. Guests are responsible for the safeguarding of their own possessions while at the EE Studio Store, and neither EE nor any of its staff will be responsible for any loss or damage caused to such possessions unless caused by the

deliberate acts or omissions, or negligence, of EE and save to the extent that such responsibility cannot be excluded by law.

19. Please note CCTV is in operation in the EE Studio Store for the safety of our staff and guests.